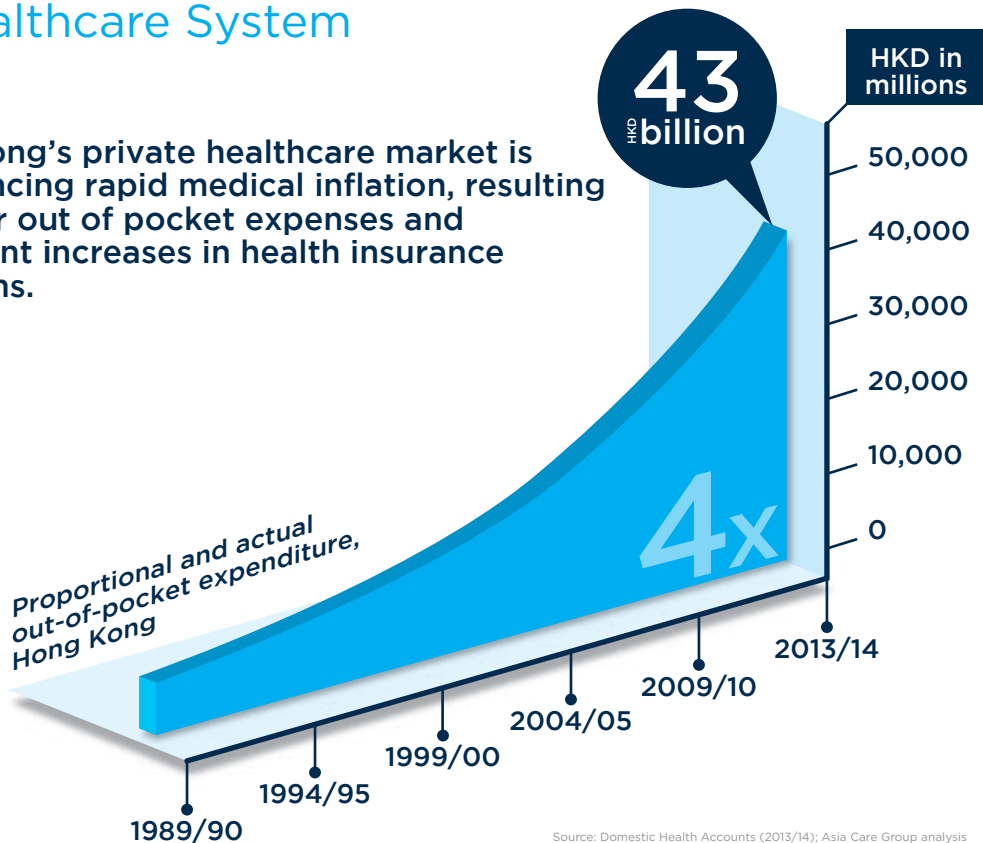


# Embracing Transparency

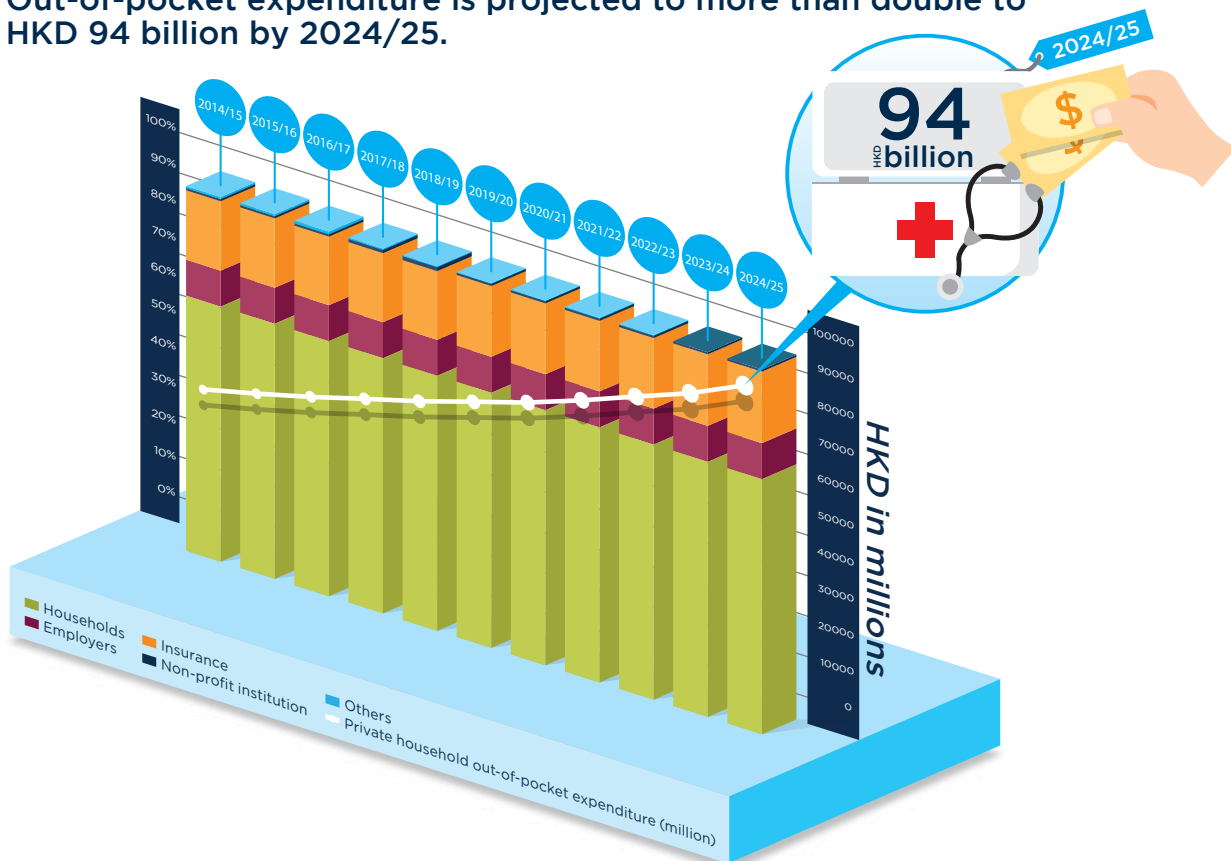
## Harnessing the Power of Data in Hong Kong's Private Healthcare System

1

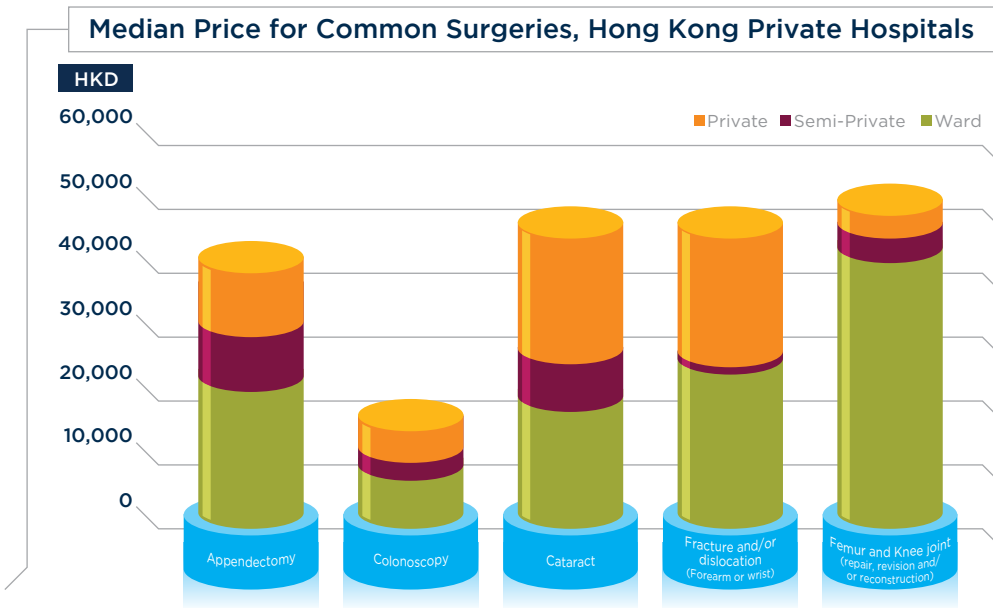
Hong Kong's private healthcare market is experiencing rapid medical inflation, resulting in higher out of pocket expenses and significant increases in health insurance premiums.



Out-of-pocket expenditure is projected to more than double to HKD 94 billion by 2024/25.



**2** There is high price variation for inpatient and outpatient procedures.



Source: Hong Kong Federation of Insurers; Asia Care Group analysis

**3** Hong kong does not have a consistent approach to monitoring quality, pricing and performance of health service providers.

**Selected Indicators for Evaluating System Performance**

Indicator	Description	USA	UK	Australia	Singapore	Hong Kong
<b>Financial Indicators</b>						
Efficiency & Sustainability	Average length of stay for selected DRGs	Yes ✓	Yes ✓	Yes ✓	Yes ✓	No ✗
Costing and Pricing	Access to historical billing data	Yes ✓	No ✗	Yes ✓	Yes ✓	Yes ✓
<b>Quality Indicators</b>						
Safety	Healthcare associated infections	Yes ✓	Yes ✓	Yes ✓	No ✗	No ✗
Reliability of care	Morbidity and mortality rates	Yes ✓	Yes ✓	No ✗	Yes ✓	Yes ✓
<b>Patient Experience Indicators</b>						
Self-reported experience	Patients rating of their own care	Yes ✓	Yes ✓	No ✗	No ✗	No ✗
Proxy measures	Patients rating of their own care	Yes ✓	No ✗	No ✗	No ✗	No ✗

Sources: The Commonwealth Fund (US)<sup>25</sup>, Hospital Compare (US)<sup>26</sup>, NHS Outcomes Framework (UK)<sup>27</sup>, NHPF Framework (Australia)<sup>28</sup>, NHA Framework (Australia)<sup>29</sup>, Quality and Safety Framework (Singapore)<sup>30</sup>, Hospital Authority (Hong Kong)<sup>31</sup>, Department of Health (Hong Kong)<sup>32</sup>, Asia Care Group analysis

**4** Consumers confront inconsistent information, unstandardized pricing terminology, unclear price breakdowns, and incomplete procedure lists.

