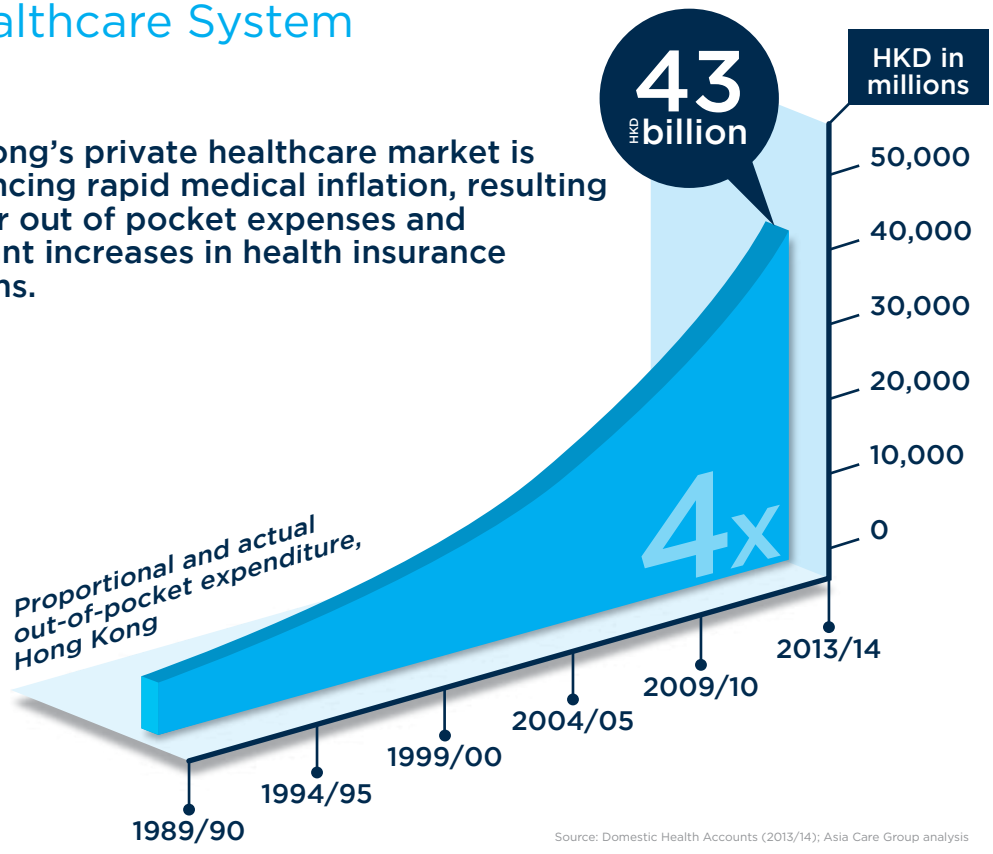


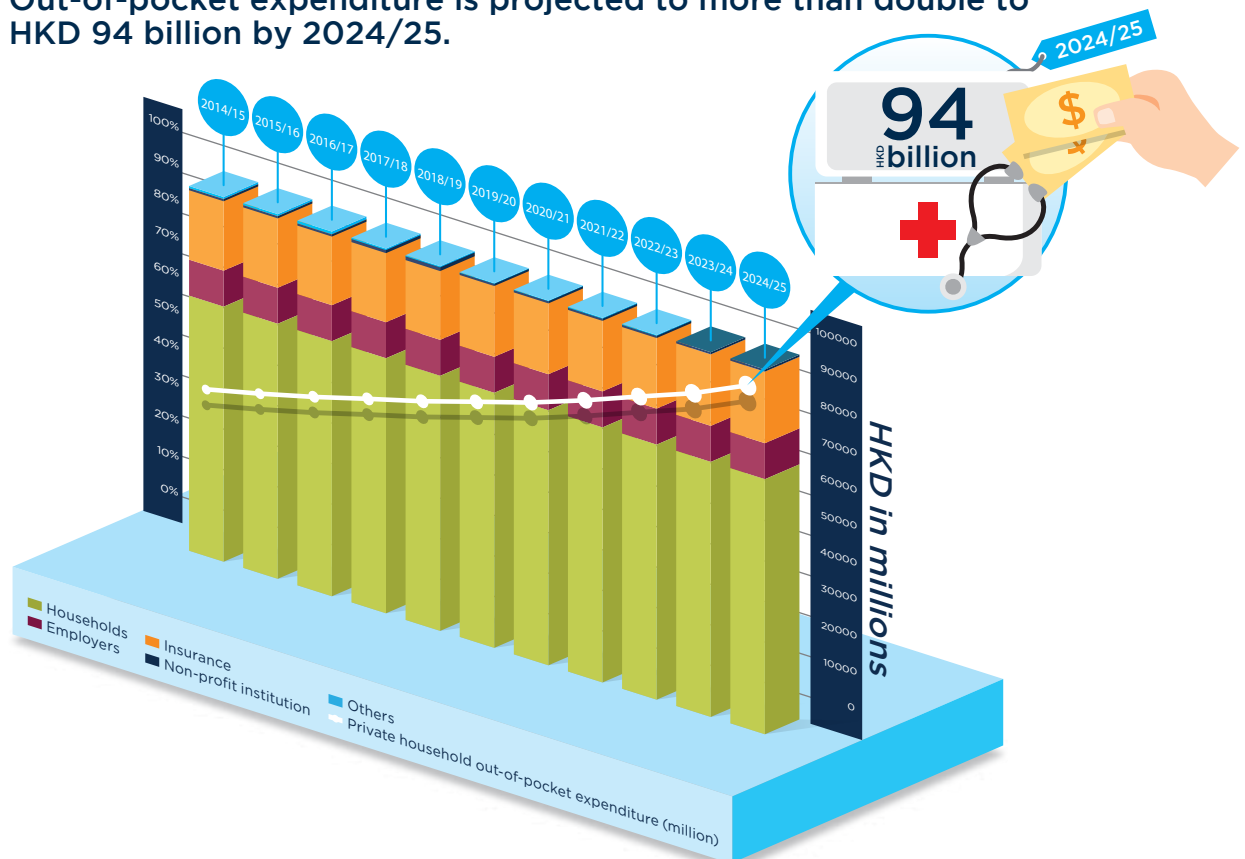
# Embracing Transparency

## Harnessing the Power of Data in Hong Kong's Private Healthcare System

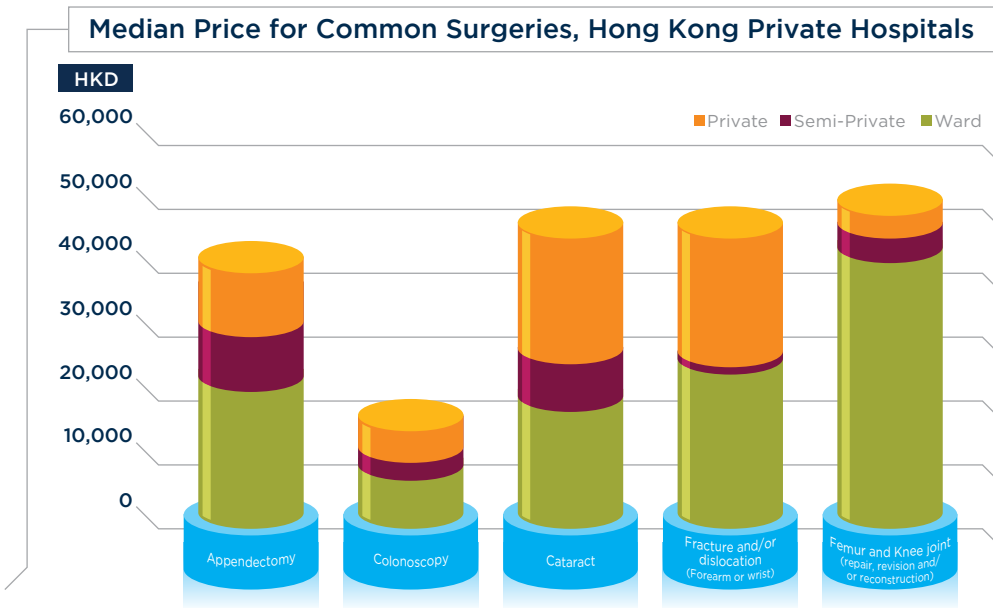
**1** Hong Kong's private healthcare market is experiencing rapid medical inflation, resulting in higher out of pocket expenses and significant increases in health insurance premiums.



Out-of-pocket expenditure is projected to more than double to HKD 94 billion by 2024/25.



**2** There is high price variation for inpatient and outpatient procedures.



Source: Hong Kong Federation of Insurers; Asia Care Group analysis

**3** Hong kong does not have a consistent approach to monitoring quality, pricing and performance of health service providers.

**Selected Indicators for Evaluating System Performance**

| Indicator                            | Description                              | USA   | UK    | Australia | Singapore | Hong Kong |
|--------------------------------------|--|-------|-------|-----------|-----------|-----------|
| <b>Financial Indicators</b>          |  |       |       |           |           |           |
| Efficiency & Sustainability          | Average length of stay for selected DRGs | Yes ✓ | Yes ✓ | Yes ✓     | Yes ✓     | No ✗      |
| Costing and Pricing                  | Access to historical billing data        | Yes ✓ | No ✗  | Yes ✓     | Yes ✓     | Yes ✓     |
| <b>Quality Indicators</b>            |  |       |       |           |           |           |
| Safety                               | Healthcare associated infections         | Yes ✓ | Yes ✓ | Yes ✓     | No ✗      | No ✗      |
| Reliability of care                  | Morbidity and mortality rates            | Yes ✓ | Yes ✓ | No ✗      | Yes ✓     | Yes ✓     |
| <b>Patient Experience Indicators</b> |  |       |       |           |           |           |
| Self-reported experience             | Patients rating of their own care        | Yes ✓ | Yes ✓ | No ✗      | No ✗      | No ✗      |
| Proxy measures                       | Patients rating of their own care        | Yes ✓ | No ✗  | No ✗      | No ✗      | No ✗      |

Sources: The Commonwealth Fund (US)<sup>25</sup>, Hospital Compare (US)<sup>26</sup>, NHS Outcomes Framework (UK)<sup>27</sup>, NHPF Framework (Australia)<sup>28</sup>, NHA Framework (Australia)<sup>29</sup>, Quality and Safety Framework (Singapore)<sup>30</sup>, Hospital Authority (Hong Kong)<sup>31</sup>, Department of Health (Hong Kong)<sup>32</sup>, Asia Care Group analysis

**4** Consumers confront inconsistent information, unstandardized pricing terminology, unclear price breakdowns, and incomplete procedure lists.

