

Welcome gift for subscribing Blua Health Pass (“Promotion Offer”)

Terms and conditions

1. The promotion is offered by Blua (Asia) Services Limited (“BASL”) and valid from 18 August 2025 until 30 September 2025 (both dates inclusive) (“Promotion Period”).
2. One (1) complimentary flu vaccination (“Gift”) will be offered to aged 18 or above customers who have subscribed successfully (“New Customers”) under Blua Health Pass Plus or Blua Health Pass Flex (“Eligible Plan(s)”) within the Promotion Period.
3. The Gift will be distributed and redeemed as follows: New Customers can redeem the Gift at any one of the designated clinics by presenting the Blua Health Pass on the Blua Health app and the CS code: NH10 from 1 September 2025 to 15 January 2026. New Customers are required to make an appointment for flu vaccination through the eBooking feature on Blua Health app. Please choose the category “Flu Vaccine (Eligible Corporate Client)”. You can find the list of designated clinics to redeem the Gift available for selection when you use the eBooking feature. New Customers will receive an in-app notification on the Gift within 2 weeks after the Blua Health Pass is activated, showing the detailed steps for making an appointment and redemption.
4. BASL reserves the right to refuse or disqualify any person who in BASL’s reasonable opinion has breached any of these terms and conditions or has acted suspiciously in any way. BASL reserves the right of final decision for any person’s entitlement to the Promotion Offer.
5. The Gift is for New Customers’ personal use only and it cannot be exchanged, transferred, replaced, sold at any price, gifted or resold to a third party. The Gift cannot be exchanged for cash or other substitutes.
6. If you have any of the following conditions, you are recommended to seek medical advice before receiving vaccination:
 - Suffer from any acute, chronic or severe illness or any illness (with or without fever) e.g. upper respiratory tract infection, common cold
 - Allergic to any vaccine components, including egg white, chicken protein, gentamicin sulphate, neomycin, formaldehyde (preservative), haemagglutinin, etc.
 - Allergy or serious reaction to drug or vaccine in the past
 - Blood disorder e.g. thrombocytopenia, coagulation disorder
 - ImmunocompromisedAny person must consider their health condition before receiving flu vaccination. If you have any questions, please consult a medical doctor or professional.
7. BASL reserves the right to replace the Promotion Offer with a different offer and the value of any such replacement may be different from the value of the Promotion Offer.
8. BASL is not the supplier of the Gift and BASL:
 - makes no representations and warranties of any kind, either express or implied, by fact or in law in relation to the quality or suitability of the Gift (and any goods exchanged with the Gift) and service provided by the Supplier of the Gift;
 - is not responsible for any acts and/or omissions of the supplier of the Gift, their respective employees, agents, servants or representatives;
 - does not intervene or interfere any dispute regarding the use of the Gift with the supplier; and
 - to the extent permitted by law, will accept no responsibility or liability under tort (including negligence), breach of contract or otherwise, for death or personal injury, loss, damage, costs or expenses howsoever occasioned, sustained or suffered, as a result of or in connection with the use of the Gift.
9. Any additional cost incurred in connection with the redemption and the use of the Gift shall be borne by the New Customer(s).
10. The redemption and the use of the Gift are subject to the terms and conditions imposed by the supplier of the Gift.
11. By participating in this Promotion, you hereby agree, understand, accept the terms and conditions of this Promotion Offer. BASL reserves the right to cancel or terminate this Promotion Offer (in whole or in part) or amend these terms and conditions at any time without prior notice.
12. In case of any dispute, the decision of BASL shall be final and conclusive on all matters related to the Promotion Offer.
13. Blua Health is offered, distributed and operated by Horizon Health and Care Limited. Blua Health Pass is a subscription-based membership scheme offered, distributed and operated by Blua (Asia) Services Limited. Blua (Asia) Services Limited and Horizon Health and Care Limited are companies registered in Hong Kong under the Bupa Group.
14. If there is any inconsistency or conflict between the English and the Chinese versions of these terms and conditions, the English version shall prevail.

訂購Blua Health通行證的迎新禮品

(「推廣優惠」) 條款及細則

1. 是次活動的推廣日期由2025年8月18日至2025年9月30日（首尾兩日包括在內）（「推廣期」），由Blua (Asia) Services Limited（「BASL」）提供。
2. 於推廣期內，18歲或以上的客戶成功訂購（「新客戶」）Blua Health升級通行證或Blua Health自選通行證（「合資格計劃」），即可獲免費季節性流感疫苗乙次（「禮品」）。
3. 禮品將以以下形式發送及兌換：新客戶憑Blua Health手機應用程式內的Blua Health通行證及服務參考編號：NH10，可於2025年9月1日至2026年1月15日期間在任何一間指定診所換領禮品。新客戶須先行透過Blua Health手機應用程式內的「診症預約」功能預約接種流感疫苗，請選擇「季節性流感疫苗接種(合資格企業客戶)」。你可於Blua Health手機應用程式的「診症預約」查看可選擇的診所列表。新客戶將會在Blua Health通行證生效後兩星期內，透過Blua Health手機應用程式收到有關詳細預約及換領步驟的訊息。
4. 任何BASL合理地認為有違反任何此等條款及細則或行為可疑的人士，BASL保留權利拒絕或取消其獲有此推廣優惠的資格。BASL保留任何人士可獲享的推廣優惠之最終決定權。
5. 禮品僅供其個人使用，並且不得交換、轉讓、作價銷售、送贈或轉售予他人，亦不得兌換為現金或其他替代品。
6. 如有以下任何一種情況，請在接受疫苗注射前諮詢閣下醫生之專業意見：
 - 患有急性，慢性或嚴重之疾病或其他疾病（不論發燒與否）例如上呼吸道感染、感冒
 - 對任何疫苗成分如蛋白、雞肉、硫酸慶大霉素（抗生素）、新霉素、甲醛（防腐劑）、凝血素等過敏
 - 過往曾對藥物或疫苗過敏或嚴重反應
 - 血液凝固毛病（例如血小板減少症、凝血障礙）
 - 免疫系統受到抑制任何人等接種疫苗前須考慮身體狀況，如有任何疑問，請先向醫生等專業人士作出諮詢。
7. BASL保留以其他產品或服務替代優惠的權利，且任何該等替代優惠的價值可能與原來的優惠的價值相異。
8. BASL並非禮品的供應商，且：
 - 概不就禮品(以及禮物交換的任何商品)的質素或合適性，以及禮品供應商所提供的服務作出任何類型根據事實或法律（不論明示或暗示）的陳述及保證；
 - 並不就禮品供應商以及其各自僱員、代理、服務員或代表的任何行為及／或遺漏負責；
 - 任何有關向供應商使用此禮品之爭議，概不介入或干涉；及
 - 在法律允許的範圍內，就使用禮品而引致或與之相關的死亡、人身傷害、損失、損害、成本或開支（無論發生、承受或遭受的方式為何），概不承擔侵權（包括疏忽）、違約或其他的義務或責任。
9. 新客戶須自行承擔於換領或使用禮品時所招致的任何額外成本。
10. 新客戶換領或使用禮品時須受禮品供應商實施的任何條款及細則所約束。
11. 新客戶參加此推廣優惠即代表其了解、接受及願意遵守此等條款及細則。BASL保留隨時取消或終止此推廣優惠（全部或部分）或修改此條款及細則的權利，恕不另行通知。
12. 如有任何爭議，BASL擁有與此推廣優惠有關的所有事項之最終決定權。
13. Blua Health 由Horizon Health and Care Limited提供、分銷及營運。Blua Health通行證為會員訂購計劃，由Blua (Asia) Services Limited提供、發佈及營運。Blua (Asia) Services Limited及 Horizon Health and Care Limited 同為保柏集團旗下在香港註冊的公司。
14. 如本條款及細則之中、英文版本有任何歧義，概以英文版本為準。