

[Extra welcome gift for enrolling designated Bupa individual insurance scheme \("Promotion Offer"\)](#)  
[Terms and conditions](#)

1. The promotion is offered by Bupa (Asia) Limited ("Bupa") and valid from 4 March 2025 to 31 March 2025 (both dates inclusive) ("Promotion Period").
2. The Promotion Offer is only available to customers who have left their contact information to Bupa through the promotion events held from 4 March to 6 March 2025 at Wan Chai Immigration Tower and successfully enrolled as policyholders ("New Customers") under Bupa Civil Servants Health Insurance Scheme, Bupa Hero VHIS Plan, Bupa MyFlexi VHIS Plan or Bupa All Together Health Insurance Scheme ("Eligible Schemes") and fulfills all eligibility criteria in clause 4 below ("Eligibility Criteria").
3. Within the Promotion Period, supermarket e-voucher(s) ("Gift") will be offered to New Customers according to the table below:

Eligible Schemes	Value of the Gift (supermarket e-voucher)	Net annual premium amount in the first year after all discounts applied
Bupa Civil Servants Health Insurance Scheme	HK\$50	Above HK\$500
Bupa Hero VHIS Plan, Bupa MyFlexi VHIS Plan, Bupa All Together Health Insurance Scheme	HK\$200	Above HK\$2,000

4. To enjoy the Promotion Offer, all New Customers are required to meet all of the following Eligible Criteria:
  - Application for any of the Eligible Schemes must be submitted through a Bupa Health Management Consultant during the Promotion Period;
  - The Eligible Schemes must come into effect on or before 1 April 2025 with annual premium payment paid;
  - All New Customers must not cancel any individual medical insurance scheme underwritten by Bupa within 6 months prior to and after the date of submitting the application for any of the Eligible Schemes; and
  - Promotion Offer is not applicable to New Customers who transfer their existing individual scheme underwritten by Bupa to any of the Eligible Schemes.
5. An email of the Gift ("Gift Email") will be sent to the New Customer's email address within 4 months after the Eligible Scheme is effective. New Customers can use the Gift on or before the expiry date set out in the Gift Email at the specified supermarket(s). New Customer's Eligible Scheme must still be in force at the time of issuing the Gift Email. In the event Bupa subsequently discovers that the Eligible Scheme has been cancelled for whatever reason, Bupa reserves the right to cancel the Gift Email without notice or demand repayment of the value of the Gift. If the Gift Email is not received by a New Customer because the New Customer's email address provided is incorrect or the email is unsuccessfully delivered (except due to any fault of Bupa), Bupa will not reissue the Gift Email and Promotion Offer.
6. The Promotional Offer can only be used in conjunction with prevailing offers (if applicable) as specified below and subject to the terms and conditions of the prevailing offers:  
 Bupa Hero VHIS Plan: <https://www.bupa.com.hk/-/media/files/pdf/Bupa-Hero.pdf>  
 Bupa MyFlexi VHIS Plan: [https://www.bupa.com.hk/pdf/myflexi\\_2023.pdf](https://www.bupa.com.hk/pdf/myflexi_2023.pdf)  
 Bupa All Together Health Insurance Scheme: <https://www.bupa.com.hk/pdf/Bupa-All-Together-TnC.pdf>
7. Bupa reserves the right to refuse or disqualify any person who in Bupa's reasonable opinion has breached any of these terms and conditions or has acted suspiciously in any way. Bupa reserves the right of final decision for any person's entitlement to the Promotion Offer.
8. The Promotion Offer is not exchangeable, transferable, returnable or redeemable for cash or other goods.
9. Bupa reserves the right to replace the Promotion Offer with a different offer and the value of any such replacement may be different from the value of the Promotion Offer.
10. Bupa is not the supplier of the Gift and Bupa:
  - makes no representations and warranties of any kind, either express or implied, by fact or in law in relation to the quality or suitability of the Gift (and any goods exchanged with the Gift) and service provided by the Supplier of the Gift;



- is not responsible for any acts and/or omissions of the supplier of the Gift, their respective employees, agents, servants or representatives; and
  - to the extent permitted by law, will accept no responsibility or liability under tort (including negligence), breach of contract or otherwise, for death or personal injury, loss, damage, costs or expenses howsoever occasioned, sustained or suffered, as a result of or in connection with the use of the Gift.
11. Any additional cost incurred in connection with the redemption and the use of the Gift shall be borne by the New Customer(s).
  12. The redemption and the use of the Gift are subject to the terms and conditions imposed by the supplier of the Gift.
  13. By participating in this Promotion, you hereby agree, understand, accept the terms and conditions of this Promotion Offer. Bupa reserves the right to cancel or terminate this Promotion Offer (in whole or in part) or amend these terms and conditions at any time without prior notice.
  14. In case of any dispute, the decision of Bupa shall be final and conclusive on all matters related to the Promotion Offer.
  15. If there is any inconsistency or conflict between the English and the Chinese versions of these terms and conditions, the English version shall prevail.



## 投保指定保柏個人醫療保障計劃的額外迎新禮品 (「推廣優惠」)

### 條款及細則

1. 是次活動的推廣日期由 2025 年 3 月 4 日至 2025 年 3 月 31 日 (首尾兩日包括在內) (「推廣期」)，由保柏 (亞洲) 有限公司 (「保柏」) 提供。
2. 此推廣優惠只適用於 2025 年 3 月 4 日至 6 日期間在灣仔入境事務大樓透過保柏香港舉辦之推廣活動曾留下聯絡資料而於推廣期內成功投保「保柏公務員醫療保障計劃」、「保柏非凡自願醫保計劃」、「保柏靈活配自願醫保計劃」或「保柏家互通醫療保障計劃」(「合資格計劃」) 的客戶，並符合第四條列出的所有條件 (「新客戶」)。
3. 於推廣期內，成功投保合資格計劃成為保單持有人的新客戶，即根據下表獲得超市電子禮券乙張 (「禮品」)：

合資格計劃	禮品價值 (超市電子禮券)	首年年繳淨保費金額 (扣除所有折扣後)
保柏公務員醫療保障計劃	HK\$50	HK\$500 以上
保柏非凡自願醫保計劃、保柏靈活配自願醫保計劃或保柏家互通醫療保障計劃	HK\$200	HK\$2,000 以上

4. 如欲享推廣優惠，所有新客戶須符合以下所有合資格條件 (「合資格條件」)：
  - 投保合資格計劃的申請須於推廣期內透過保柏健康管理顧問遞交；
  - 合資格計劃必須於 2025 年 4 月 1 日或之前生效並以年繳方式支付保費；
  - 新客戶在申請投保合資格計劃前後 6 個月內並無曾經取消任何保柏的個人醫療保障計劃；及
  - 推廣優惠不適用於新客戶轉移其現有由保柏承保的個人計劃至合資格計劃。
5. 保柏將於新客戶之計劃生效日起計四個月內發送禮品至新客戶的登記電郵地址 (「禮品電郵」)。新客戶須於禮品電郵列明之到期日前到指定超市使用禮品。在發出禮品電郵時，新客戶的合資格計劃必須仍然生效。如保柏其後發現新客戶的合資格計劃以任何原因取消，保柏保留在沒有任何通知的情況下取消發出禮品電郵或要求償還已發出之禮品金額的權利。若因新客戶所提供的電郵地址不正確或電郵未能成功送達以致未能收到禮品電郵 (因保柏之失誤除外)，保柏將不再另外補發換領電郵及推廣優惠。
6. 推廣優惠可與以下之現行推廣優惠同用，並受其推廣優惠的條款及細則約束：
 

保柏非凡自願醫保計劃: <https://www.bupa.com.hk/-/media/files/pdf/Bupa-Hero.pdf>

保柏靈活配自願醫保計劃: [https://www.bupa.com.hk/pdf/myflexi\\_2023.pdf](https://www.bupa.com.hk/pdf/myflexi_2023.pdf)

保柏家互通醫療保障計劃: <https://www.bupa.com.hk/pdf/Bupa-All-Together-TnC.pdf>
7. 任何保柏合理地認為有違反任何此等條款及細則或行為可疑的人士，保柏保留權利拒絕或取消其獲有此推廣優惠的資格。保柏保留任何人士可獲享的推廣優惠之最終決定權。
8. 禮品不得交換、轉讓、退回或換領現金或其他產品。
9. 保柏保留以其他產品或服務替代優惠的權利，且任何該等替代優惠的價值可能與原來的優惠的價值相異。
10. 保柏並非禮品的供應商，且：
  - 概不就禮品 (以及禮物交換的任何商品) 的質素或合適性，以及禮品供應商所提供的服務作出任何類型根據事實或法律 (不論明示或暗示) 的陳述及保證；
  - 並不就禮品供應商以及其各自僱員、代理、服務員或代表的任何行為及 / 或遺漏負責；及
  - 在法律允許的範圍內，就使用禮品而引致或與之相關的死亡、人身傷害、損失、損害、成本或開支 (無論發生、承受或遭受的方式為何)，概不承擔侵權 (包括疏忽)、違約或其他的義務或責任。
11. 新客戶須自行承擔於換領或使用禮品時所招致的任何額外成本。
12. 新客戶換領或使用禮品時須受禮品供應商實施的任何條款及細則所約束。
13. 新客戶參加此推廣優惠即代表其了解、接受及願意遵守此等條款及細則。保柏保留隨時取消或終止此推廣優惠 (全部或部分) 或修改此條款及細則的權利，恕不另行通知。



14. 如有任何爭議，保柏擁有與此推廣優惠有關的所有事項之最終決定權。
15. 如本條款及細則之中、英文版本有任何歧義，概以英文版本為準。