

Extra welcome gift for Bupa Hero VHIS Plan ("Promotion Offer")
Terms and conditions

1. The promotion is offered by Bupa (Asia) Limited ("Bupa") and valid from 13 September 2024 to 30 September 2024 (both dates inclusive) ("Promotion Period").
2. Within the Promotion Period, every 2 customers who enrolled together as policyholders successfully ("New Customers") under Bupa Hero VHIS Plan ("Eligible Scheme") will have a chance to receive one set of two tickets (retail price at HK\$600 for each ticket) to the talk show Bupa Hong Kong presents Jeng the Diva (the talk show is referred as the "Event", and the tickets to the talk show is referred as the "Gift" below). New customers must also fulfil all eligibility criteria in clause 3 below ("Eligibility Criteria"). The Gift will be offered to the first 120 customers who successfully enrolled at least two policies of the Eligible Scheme together (i.e. 60 sets of two tickets) within the Promotion Period.
3. To enjoy the Promotion Offer, all New Customers are required to meet all of the following Eligible Criteria:
 - At least 2 New Customers must submit their applications for the Eligible Scheme at the same time through a Bupa Health Management Consultant during the Promotion Period;
 - The Eligible Scheme must come into effect between 1 October 2024 and 1 November 2024 (both dates inclusive) with annual premium payment paid;
 - Applications of both/all New Customers must be approved on or before 15 October 2024;
 - Both/all New Customers must not cancel any individual medical insurance scheme underwritten by Bupa within 6 months prior to and after the date of submitting the application for the Eligible Scheme; and
 - The Promotion Offer is not applicable to any customers who transfer their existing individual scheme underwritten by Bupa to the Eligible Scheme.
4. The Gift supplies are limited to 60 sets of ticket to the Event (120 tickets in total), and offered on a first-come, first-served basis based on the application submission date and time, while stocks last.
5. The ticket date will be either 1 November or 2 November 2024, Bupa will randomly assign seats and date to the Event for the New Customers and will not accept and handle any seating and date request.
6. In case the application of one or more of the New Customers submitted together is not approved on or before 15 October 2024 for whatever reason, the Gift will not be offered.
7. The redemption email of the Gift ("Redemption Email") will be sent to the New Customer's email address on or before 24 October 2024. New Customers must follow the instructions stated in the Redemption Email for redemption of the Gift, and they are required to redeem the Gift in person (no authorisation is allowed), on or before the expiry date set out in the Redemption Email, during the office hours at Bupa Hong Kong's office (Monday to Friday (except public holidays, 9am to 6pm, at 6/F, Tower 2, The Quayside, 77 Hoi Bun Road, Kwun Tong, Kowloon, Hong Kong). New Customers must show the Redemption Email and provide the first 4 digits of a valid Hong Kong Identification Card or passport number for verification. Bupa reserves the right to require New Customers to provide additional information for verification.
8. All New Customers' policies of the Eligible Scheme must still be in force at the time of issuing the Redemption Email. In the event Bupa subsequently discovers that any of the policies of the Eligible Scheme has been cancelled for whatever reason, Bupa reserves the right to cancel the Redemption Email and entitlement to the Gift without notice or demand repayment of the value of the Gift.
9. If any information provided to Bupa (including but not limited to email address) is/are untrue, incorrect, incomplete or invalid, the New Customer will lose the eligibility for receive the Gift. New Customers have the responsibility to ensure information provided to Bupa is correct and valid. Bupa shall not be responsible for any loss suffered by New Customers due to such invalid information, including but not limited to, unsuccessful delivery of the Redemption Email mentioned in Clause 6. In this case, Bupa is not liable to reissue the Redemption Email and Promotion Offer.
10. If any New Customers fails to redeem the Gift before the expiry date as set out the Redemption Email, or fails to or provide the required proofs for verification, such New Customer will be deemed to have given up the Gift, in which case Bupa shall have the sole discretion to handle any uncollected Gift.
11. Bupa will randomly assign seats to the Event for New Customers and will not accept and handle any seating request.
12. The Promotional Offer can only be used in conjunction with prevailing offer(s) (if applicable) as specified below and subject to the terms and conditions of the prevailing offer(s):
Bupa Hero VHIS Plan: <https://www.bupa.com.hk/pdf/Bupa-Hero.pdf>
13. Bupa reserves the right to refuse or disqualify any person who in Bupa's reasonable opinion has breached any of these terms and conditions or has acted suspiciously in any way. Bupa reserves the right of final decision for any person's entitlement to the Promotion Offer and/or the Gift.
14. The Promotion Offer and/or the Gift is not exchangeable, transferable, returnable or redeemable for cash or other goods.
15. Bupa reserves the right to replace the Promotion Offer with a different offer and the value of any such replacement may be different from the value of the Promotion Offer.

16. Bupa is not the supplier of the Gift and Bupa:
 - makes no representations and warranties of any kind, either express or implied, by fact or in law in relation to the quality or suitability of the Gift (and any goods exchanged with the Gift) and service provided by the Supplier of the Gift (including the performance of the Event);
 - is not responsible for any acts and/or omissions of the supplier of the Gift, their respective employees, agents, servants or representatives; and
 - to the extent permitted by law, will accept no responsibility or liability under tort (including negligence), breach of contract or otherwise, for death or personal injury, loss, damage, costs or expenses howsoever occasioned, sustained or suffered, as a result of or in connection with the use of the Gift.
17. Any opinion or view expressed by the performer(s) of the Event or supplier of the Gift does not necessarily reflect the view and position of Bupa.
18. Bupa shall not be responsible for any change to the Event or if the Event is cancelled, postponed, suspended, or shortened for any reasons, whether due to force majeure or human act, error or omission. No compensation will be made by Bupa whatsoever. The use of the Gift is subject to terms and conditions imposed by the supplier of the Gift.
19. Any additional cost incurred in connection with the redemption and the use of the Gift shall be borne by the New Customer(s).
20. By participating in this Promotion, you hereby agree, understand, accept the terms and conditions of this Promotion Offer. Bupa reserves the right to cancel or terminate this Promotion Offer (in whole or in part) or amend these terms and conditions at any time without prior notice.
21. Bupa reserves the absolute right of interpretation of these terms and conditions. In case of any dispute, the decision of Bupa shall be final and conclusive on all matters related to the Promotion Offer.
22. If there is any inconsistency or conflict between the English and the Chinese versions of these terms and conditions, the English version shall prevail.

投保保柏非凡自願醫保計劃的額外迎新禮品 (「推廣優惠」)

條款及細則

1. 是次活動的推廣日期由 2024 年 9 月 13 日至 2024 年 9 月 30 日 (首尾兩日包括在內) (「推廣期」)，由保柏 (亞洲) 有限公司 (「保柏」) 提供。
2. 於推廣期內，每兩名客戶 (「新客戶」) 同時成功投保保柏非凡自願醫保計劃 (「合資格計劃」) 成為保單持有人，即有機會可獲得 Bupa 香港呈獻阿正《正 DIVA》門票一套共兩張 (票價為每張 HK\$600) (Talk Show 下稱為「節目」而其門票下稱為「禮品」)。新客戶亦必須符合以下第三條列出的所有條件。首 120 名新客戶同時成功投保最少兩張合資格計劃的保單可獲得節目門票一張 (即 60 套門節目門票)。
3. 如欲享推廣優惠，所有新客戶須符合以下所有合資格條件 (「合資格條件」)：
 - 於推廣期內，最少兩名新戶須透過保柏健康管理顧問同時遞交投保合資格計劃的申請；
 - 合資格計劃必須於2024年10月1日至2024年11月1日 (首尾兩日包括在內) 期間生效並以年繳方式支付保費；
 - 所有投保申請必須於2024年10月15日或之前獲成功批核；
 - 所有新客戶在申請投保合資格計劃前後 6 個月內並無曾經取消任何保柏的個人醫療保障計劃；及
 - 推廣優惠不適用於新客戶轉移其現有由保柏承保的個人計劃至合資格計劃。
4. 禮品限量60套節目門票，合共120張。以遞交投保申請的日期及時間計，先到先得，送完即止。
5. 門票日期為2024年11月1日或11月2日，保柏將隨機分配門票座位及日期，恕不接受任何座位或日期相關要求。
6. 如同時投保的其中一位新客戶的保單因為任何原因未能於2024年10月15日或之前獲批核，新客戶將不獲發禮品。
7. 保柏將於2024年10月24日或之前透過電郵發送禮品的換領電郵 (「換領電郵」) 至新客戶投保時提供的電郵地址。新客戶須遵照在換領電郵內的指示，在換領電郵上列明之到期日或之前於辦公時間內親臨保柏香港辦事處 (星期一至五 (公眾假期除外)，早上九時至下午六時，地址為香港九觀塘海濱道77號海濱匯第2座6樓) 換領禮品 (恕不接受任何代領申請)。新客戶須提供換領電郵及有效的香港身份證號碼或護照號碼的頭4位數字作核實身份及記錄。保柏保留要求新客戶提供額外的資訊作核實的權利。
8. 於換領電郵發出及列明之到期日前，所有新客戶的合資格計劃保單必須仍然生效。如保柏其後發現新客戶的合資格計劃的保單以任何原因取消，保柏保留在沒有任何通知的情況下取消送達換領電郵或要求償還已發出之禮品金額的權利。
9. 如向保柏所提供的任何資料 (包括但不限於電子郵件地址) 不真實、不正確、不完整或無效，新客戶將會喪失獲取禮品的資格。新客戶有責任確保提供予保柏的資料均為正確及有效。保柏不對此無效資料而導致的任何損失承擔責任，包括但不限於未能成功發送第6條所述的得獎電郵通知。在此情況，保柏將毋須負上責任及不會補發換領電郵及推廣優惠。
10. 如新客戶未有於換領電郵所列明之到期日前親臨領取禮品，或未能提供領取禮品之所需證明作核實，新客戶將被視作自願放棄其獲取禮品的資格，保柏將有全權處理該未被領取的禮品。
11. 保柏將隨機分配新客戶的節目座位，恕不接受任何座位安排要求。
12. 推廣優惠可與以下之現行推廣優惠同用，並受其推廣優惠的條款及細則約束：
保柏非凡自願醫保計劃: <https://www.bupa.com.hk/pdf/Bupa-Hero.pdf>
13. 任何保柏合理地認為有違反任何此等條款及細則或行為可疑的人士，保柏保留權利拒絕或取消其獲有此推廣優惠的資格。保柏保留任何人士可獲享的推廣優惠之最終決定權。
14. 推廣優惠及/或禮品不得交換、轉讓、退回或換領現金或其他產品。

15. 保柏保留以其他產品或服務替代優惠的權利，且任何該等替代優惠的價值可能與原來的優惠的價值相異。
16. 保柏並非禮品的供應商，且：
 - 概不就禮品(以及禮物交換的任何商品)的質素或合適性，以及禮品供應商所提供的服務（包括節目的演出），作出任何類型根據事實或法律（不論明示或暗示）的陳述及保證；
 - 並不就禮品供應商以及其各自僱員、代理、服務員或代表的任何行為及 / 或遺漏負責；及
 - 在法律允許的範圍內，就使用禮品而引致或與之相關的死亡、人身傷害、損失、損害、成本或開支（無論發生、承受或遭受的方式為何），概不承擔侵權（包括疏忽）、違約或其他義務或責任。
17. 節目的表演者或禮品供應商所表達的任何意見或觀點並不代表保柏的立場。
18. 如因任何原因（無論不可抗力或人的行為、錯誤或遺漏）節目有任何變更或被取消、延期、暫停或縮短，保柏均毋須負上責任，亦不會作出任何賠償。使用禮品須受禮品供應商的條款及細則約束。
19. 新客戶須自行承擔於換領或使用禮品時所招致的任何額外成本。
20. 新客戶參加此推廣優惠即代表其了解、接受及願意遵守此等條款及細則。保柏保留隨時取消或終止此推廣優惠（全部或部分）或修改此條款及細則的權利，恕不另行通知。
21. 保柏保留詮釋此等條款及細則的絕對權利。如有任何爭議，保柏擁有與此推廣優惠有關的所有事項之最終決定權。
22. 如本條款及細則之中、英文版本有任何歧義，概以英文版本為準。